



## **Code of Conduct**

**Customer Service:** We serve the public interest with a positive, engaged, and professional attitude.

**Open Communication:** We communicate openly, respectfully, and promptly.

**Accountability:** We take ownership of our actions, keep our commitments, act with integrity, and always aim to do the right thing.

**Healthy and Safe Work Environment:** We provide a workplace that is free from recognized hazards and maintains working conditions that are safe and healthful.

**Fun:** We believe that respectful humour, laughter, and plain old fun are important contributing factors to our individual and organizational well-being.

**Innovation:** We embrace new ideas and new technologies.

**Participation:** We achieve sustainability and success as a collective, member-based gallery through active involvement, teamwork, and recognition.

**Continuous Learning and Development:** We acquire ongoing success and personal growth through continual learning and collaboration with each other and with our wider community.

**Dispute Resolution:** We resolve disputes in a timely and professional manner. We employ varied approaches (tailored to the issue at hand) and emphasize finding mutually beneficial and constructive solutions to maintain amicable relationships.

**Inclusivity:** We aim to promote all the artists represented in our gallery to the best of our ability and without bias. We are an inclusive organization – all are welcome.